

AFC Summit

Changes in CARF standards since 2020

Digitally Enabled Site Surveys (DESS)



Standards Changes since 2020.

Hello!

I am Pete Hathaway

Managing Director Employment and Community
Services and Vision Rehabilitation

You can reach me at:
phathaway@carf.org

Changes in Standards

- 1.A.(Leadership)3. The identified leadership guides the following:
 - k. Ongoing review of the organization's policies in accordance with organizational needs.

Changes in Standards

1.C. (Strategic Planning) 1. The ongoing strategic planning of the organization considers:

g. Service area needs.

g. Social determinates of health.

Changes in Standards

I F. (Finance) 4. The organization:

b. Identifies areas needing improvement.

c. Implements actions to address the improvements needed.

Changes in Standards

- 1.F. (Finance)5. An analysis of financial results:
 - a. Is conducted at least annually.
 - b. Is documented, including:
 - (1) Trends.
 - (2) Areas needing improvement.
 - (3) Actions needed to address the improvements needed.
 - (4) Implementation of the actions.
 - (5) Whether the actions taken accomplished the intended results.

Changes in Standards

- 1.H. (Health and Safety)8. If an organization provides services in locations that are not owned/leased or controlled/operated by the organization, it implements written procedures that address safety at the service delivery site:
- a. For:
 - (1) Persons Served.
 - (2) Personnel.
 - b. Including:

Changes in Standards

- (1) Consideration of any emergency procedures that may already be in place at the service delivery site.
- (2) The physical environment, including accessibility, of the service delivery site.
- (3) Basic needs in the event of an emergency.
- (4) Actions to be taken in the event of an emergency.
- (5) Provisions for communication by personnel while providing services regarding decisions to continue or discontinue services.

Changes in Standards

1 H (Health and Safety) 12. The organization implements **written** procedures regarding infections and communicable diseases:

Change in Standards

1.I (Workforce Development and Management) 7. Workforce development activities include:

- a. Documentation of competencies.
- b. Document of assessment of competencies.
- c. Documentation of timeframes/frequencies related to the competency assessment process.

Changes in Standards

1.J. (Technology) 1. To identify gaps and opportunities in the use of technology, leadership supports ongoing assessment of:
(6) Assistive technology

Changes in Standards

1.J (Technology) 7. As appropriate, personnel who deliver services via information and communication technologies receive **documented** competency-based training on equipment:

Changes in Standards

1.M Performance Measurement and Management.

1.N. Performance Improvement.

Major revisions in these two sections of standards in including the development of a performance measurement and management plan

Changes in Standards

2.B. (Individual-Centered Service Planning Design and Delivery) 4. As appropriate to the persons served and the scope of services provided, the following information is considered for service planning:

- d. Relevant functional information.

Changes in Standards

4.E (Host family/Shared Living Services) 7.

The organization implements a procedure for monitoring the performance expectations of the host family/shared living provider that:

a. Takes place:

(2) Quarterly thereafter, **unless the individual situation merits more often.**

(3) **Subsequently every six months unless the situation merits more frequently.**

Change in Standards

- 4.V. (Home and Community Services) 6. A risk assessment of each person served **documents** the following areas:
 - a. Behavioral.
 - b. Cognitive.
 - c. Communication.
 - d. Developmental.
 - e. Emotional.
 - f. Environmental.
 - g. Physical.
 - h. Capabilities of the family/support system.
 - i. Other, as appropriate.

Digitally Enabled Site Survey (DESS)

Because of the global COVID 19 pandemic DESS surveys are currently being conducted in place of in-person surveys.

DESS:

- Uses MS Teams as a platform.
- Includes interviews with persons served, personnel and other stakeholders.
- Includes the review of the same documents as an in-person survey, uploaded to MS Teams.

Digitally Enabled Site Survey (DESS)

- Includes a tour (digital) of all locations owned, leased or controlled by the organization.
- Uses our seasoned cadre of CARF surveyors
- Includes consultation, recommendations and recognition of strengths as identified in the survey report.
- Includes the same accreditation possibilities as in-person surveys.

Questions?

Contact:

Pete Hathaway phathway@carf.org

Ron Tran rtran@carf.org